

Mediation and conflict resolution

Total number of ECTS credits		6
Type		Optional
Temporal organisation		Year 4; Semester 8
Modality		Face-to-face
Language		English
Contents	• Conceptualisation and theories of conflict • Conflict management and the mediation process • Mediation models • Mediation techniques • Areas of application of mediation	
DEGREE learning outcomes	Knowledge and content	CC8 Understand the theoretical bases of psychosocial intervention and the promotion of healthy habits. CC22 Know the main psychosocial characteristics and principles of individual behaviour and the functioning of social groups.
	Skills and abilities	HD2 Communicate the results and conclusions obtained in psychology rigorously. HD3 Apply therapeutic intervention techniques and strategies appropriate to the target population. HD6 Identify risk and protective factors in children, adolescents, adults and older people.
	Competences	CP4 Structure a complete intervention plan adapted to the biopsychosocial characteristics of the case and its context. CP7 Motivate recipients by creating greater adherence to the therapeutic process so that dropout and the probability of relapse are reduced.
SUBJECT learning outcomes • HDIP2 Use mediation techniques in different areas of application. • CPIP1 Develop social intervention or mediation programmes to minimise crime and violence.		

Face-to-face modality	Training activities		Total hours	
	Lectures		28	
	Seminars		4	
	Practical classes		26	
	Viewing and analysis of audiovisual content		6	
	Tutorials		12	
	Independent work		72	
	Final assessment test		2	
	Total		150	
	Assessment systems		MINIMUM	MAXIMUM
	Final assessment: face-to-face test or exam		50	50
	Problem solving		10	30
	Case studies - Projects		10	30
	Other continuous assessment activities		0	10
	Total		70	120

